GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2728
ANSWERED ON:11.08.2005
NON-INCORPORATION OF CHANGES IN COMPUTER RESERVATION SYSTEM
Kaushal Shri Raghuvir Singh

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is aware that tickets for those stations were also issued which ceased to be covered due to change in route w.e.f. July 1, 2005 as a result of non- incorporation of such changes in computer reservation system timely;

(b) if so, the details of such tickets issued and cancelled;

(c) the level at which this mistake took place;

(d) the steps proposed to be taken to avoid recurrence of such mistakes;

(e) the details of the such passenger trains traversing Kota Division, the routes of which have been changed w.e.f. July 1, 2005; and

(f) the details of the tickets issued by such mistake at Kota Railway Reservation Centre?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) & (b) Yes, Sir. Total 466 tickets were issued out of which 206 tickets were cancelled.

(c) Such changes in route and timing of trains are routinely done at the time of issue of new time table. The affected passengers were informed suitably through station announcement, print and electronic media. As such the change in route was within the normal practice.

(d) Does not arise.

(e) Details of such passenger trains traversing Kota Division are given in Appendix-I.

(f) Total 177 such tickets were issued from Kota reservation center.

Appendix - I

Appendix referred to in reply to Lok Sabha Unstarred Question No.2728 to be answered on 11.8.2005

List of the trains traversing Kota division affected due to change of route

S.N	TRAIN NUMBER	TRAIN NAME
1	2307	Howrah Jodhpur Superfast express
2	2308	Howrah Jodhpur Superfast express
3	2315	Sealdah Ajmer Ananya express
4	2316	Sealdah Ajmer Ananya express
5	2395	Rajendra Nagar Ajmer Ziyarat express
6	2396	Rajendra Nagar Ajmer Ziyarat express
7	2985	Sealdah Jaipur Superfast express
8	2986	Sealdah Jaipur Superfast express
9	5269	Muzaffarpur Ahmedabad Jansadharan Express
10	5270	Muzaffarpur Ahmedabad Jansadharan Express
11	5631	Jodhpur Guwahati express
12	5632	Jodhpur Guwahati express